

Notice Informing Individuals about Nondiscrimination and Accessibility Requirements

Nondiscrimination Statement: Discrimination is Against the Law

Charles Henderson Child Health Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Charles Henderson Child Health Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Charles Henderson Child Health Center:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

Qualified sign language interpreters

Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

Qualified interpreters

Information written in other languages

If you need these services, contact us at 1-334-566-7600.

If you believe that Charles Henderson Child Health Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Ben Busbee, Compliance Coordinator, P O Box 928, Troy, AL 36081, telephone: 334-566-7600, toll free: 1-800-222-9362, Fax: 334-566-1445, email: bbusbee@troybabydoc.com.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Ben Busbee is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>